Welcome to Prince George House

Residential, nursing and dementia care
We provide nursing, residential and respite care, through to specialist care for people living with Alzheimer’s and other forms of dementia. We also provide quality palliative and end-of-life care. From the building’s design, to the members of our care team, and even the activities we plan - you’ll find we give every thought to ensuring your loved one enjoys the best care while getting the most out of every day.

**Step inside**

Set foot inside Prince George House and be prepared to leave the typical view of care homes behind. Here you’ll find dedicated, experienced staff delivering a range of quality care for older people in luxurious surroundings.

**Trust us to care**

Prince George House is one of a number of state-of-the-art care homes opened in Suffolk by Care UK, one of the country’s leading independent providers of health and social care services. At Care UK we’re proud of our reputation for exceptional standards of care, and at Prince George House these standards are evident in everything we do.

Our team at Prince George House is highly qualified and experienced. Above all their excellent standards of care are underpinned by a level of warmth and compassion that’s truly impressive. Your loved one will instantly know they’re in the safest of hands.
All the members of our care team receive regular training to ensure that they are up-to-date with good care practice, including the latest techniques in supporting people living with Alzheimer’s and other forms of dementia.

We understand that having a loved one move into a care home can be a big change for all the family. That’s why we provide help and advice if you need emotional or practical support or if you want to discuss ways of continuing to play a key role in your loved one’s day-to-day care.

We believe in supporting each resident and their family in any way we can, especially as their needs change over time.

We offer 24/7 telephone access and you can visit at any time of the day or night. We are as keen as you to create a happy, fulfilling life for your loved one.

Let us care for you

A designated member of the team works with each new resident, taking time to get to know them and understand their likes and dislikes in order to design a unique care plan that’s suited to their exact needs.
Making every meal a treat

The chefs at Prince George House pride themselves on producing fresh, seasonal and delicious meals every day. What’s more, there’s always a good selection of tasty snacks and cakes on offer throughout the day - or night.

Good food with great friends

Meal times are always a big event at Prince George House. They’re a chance to savour the tasty, always changing menus put together by our dedicated chefs – and to chat with friends or family.

Our chefs pride themselves on creating menus using carefully selected, fresh ingredients, with a focus on choice and nutrition, but above all, taste. We’ve plenty to tempt the most fastidious of appetites and our chefs enjoy chatting to residents to discover more about their likes and dislikes.

Our staff ensure that all residents are provided with regular drinks and snacks. However if residents would like to prepare their own drink or snack, then that’s not a problem, our care staff show residents around the kitchen areas, so they can enjoy a cup of tea, whenever they wish.

Our chefs are always cooking up something special to celebrate a birthday, anniversary or occasion - big or small. They’re also very happy to cater for special diets, including cultural requirements. Fresh fruit, snacks and refreshments are also available 24 hours a day.

“Everyone looks forward to meal times.”
As well as the areas in which to relax, Prince George House also has dedicated activity areas where residents can enjoy activities such as painting and listening to music, or take part in the many activities that our care teams have planned each day.

**Dementia-friendly environment**

By using the very latest thinking and research we have created an environment at Prince George House that best supports people living with dementia. This is evident not only in the design of the building but in the choice of decoration, furnishings and the state of the art technology we’ve installed.

The spacious en-suite wet rooms have sit down showers and are fitted with infra-red sensors that activate the lights when someone enters the room. A very useful function when a resident needs to use the toilet at night.

There are also adaptions for partially sighted residents, including textured handrails that indicate where the handrail is finishing.

**Contrasts and comfort**

We’ve also used contrasting colour schemes around the home. As well as creating a bright and colourful atmosphere, this helps residents who are living with dementia to understand where they are and to feel more comfortable in their surroundings.

Other details around the home help to do the same, including memory boxes placed outside some residents’ rooms. These can be filled with familiar objects to them, so they can see at a glance that they’ve found their room. It also makes for great reminiscences with carers and friends.

Luxury living for your loved one

Throughout the home you’ll spot lots of little touches designed with your loved one’s comfort, relaxation and entertainment in mind. There are cosy, intimate lounges and sitting areas where they can relax and spend time with you.
There’s always something happening around the home. The Orwell coffee shop is the ideal place to catch up with visitors over a cappuccino, or the whole family can watch a film together in the cinema. Residents who like getting out and about will love our location close to the town of Ipswich, and they’re very welcome to continue visiting the local clubs and societies they belong to.

The community often comes to us too, thanks to the many visitors who stop by, including members of local clubs and charities, local schoolchildren and performers who pop in to entertain residents. Everyone gets a warm welcome.

Join the club
Our new Suffolk homes each have a day club on site, which are perfect for people living independently in their own homes in the local area. The Prince George Club offers opportunities to try new activities, make friends and they can also provide support with day to day living if required.
Make yourself at **home**

The home has been designed to an attractive contemporary design with large windows that fill the home with light.

Each floor has two suites - Windsor, Hanover, Tudor and Stuart, and each suite has its own lounge and dining area to create the feel of a small community. The home is also fully accessible for wheelchair users.

**Choice, space and luxury**
All our dining rooms and lounges are individually decorated and themed, and each of the 80 spacious bedrooms have been decorated differently to give new residents lots of choice. All our bedrooms are large and furnished to the highest standards, with luxurious furnishings and fittings. Each has an en-suite wet room, flat-screen television, adjustable profile bed, 24-hour nursing call system, plus phone and internet connection points.

Everyone likes to have their own familiar things around them. That’s why we encourage residents to bring in personal items and pieces of furniture so they can make their rooms more homely and familiar.

**A beautiful outlook**
The bedrooms on the ground floor enjoy views over the secure and beautiful landscaped gardens. Some of the rooms have a patio door with access to a small patio area where residents may sit and enjoy the outside on a sunny day. What’s more, the lounges upstairs both have balconies with seating, so residents can enjoy some fresh air on warmer days.

“**There are lots of little features around the home that make you smile.”**
Keeping active and having fun

We call it Activity Based Care. It’s at the heart of everything we do at Prince George House.

It’s simply about helping residents to stay active and independent and continue making decisions for themselves – whether about their care, the activities we do, or even the meals we serve.

Get involved or happy to watch?
Every resident at Prince George House is encouraged to carry on enjoying the hobbies and interests they love. Of course, we’re guided by residents, and wouldn’t dream of making someone do anything they don’t want to. However, those who do join in often discover new talents or just enjoy getting to know other residents through the many individual and group activities laid on by our resourceful care teams.

You name it, we do it: from baking and cake decorating to cinema evenings and a variety of arts and crafts. We also organise regular reminiscence sessions, singalongs, games and quizzes.

Residents can enjoy the fresh air in our beautiful landscaped gardens. With the addition of waist-high flower beds, residents can also better enjoy the plants and help with planting if they wish.

We like getting out and about too, and exploring local places of interest. Naturally we welcome residents’ ideas and suggestions for exciting things to do, and do what we can to make them happen.

“There’s always a choice of things to do.”
We’re here to help

We hope you like the sound of what Prince George House has to offer. Even so, we appreciate that there’s lots to think about when you’re looking for a care home for a loved one.

We pride ourselves on working with you to make the process as straightforward as possible. So do get in touch with us to find out how we can help.

Care UK
Prince George House
102 Mansbrook Boulevard
Ipswich
Suffolk
IP3 9GJ

Tel: 0333 321 1986
careuk.com/prince-george-house