

## Key facts summary

### Key information

<b>Number of rooms:</b>	53 furnished rooms, all with en-suite bathroom.
<b>Registered manager:</b>	Lia Smochina
<b>Regulation:</b>	We are registered and regulated by the Care Quality Commission (CQC), the independent regulator of health and social care in England. Our current rating is <b>Good</b> (September 2020).
<b>Care types:</b>	We provide residential and nursing care for older people living with dementia, as well as respite, end of life and day care.
<b>Staffing:</b>	The home is run by a home manager who is supported by a leadership team, comprising leads in care, maintenance, housekeeping, catering and lifestyle. We regularly review staffing levels and adapt them to resident needs. We use a dependency tool to help us make informed decisions about how many staff we need each day, based on the number and needs of residents. Our home manager can provide further information about staffing arrangements if required.

### Services offered

- All care and support including a monthly review of care plans
- A dedicated key worker for each resident
- Specialist caterers who provide a range of meals to choose from
- Access to landscaped gardens
- Activities and lifestyle programme
- All utilities and other accommodation costs
- Housekeeping and laundry services
- WiFi internet access

### Contents insurance

Your room comes fully furnished, although you are welcome to bring your own small items of furniture. We are unable to accept responsibility for items that are lost or damaged, unless, in the unlikely event we have not taken reasonable security precautions at the home. If it is important to have these items with you, you should arrange suitable contents insurance.

*Our full terms and conditions are available in our admission agreement which is published on our website.*

