

Primrose House

Key facts summary

Key information

- Number of rooms:** 66 rooms.
- Home manager:** Braiden Brettell
- Regulation:** We are registered and regulated by the Care Quality Commission (CQC), the independent regulator of health and social care in England. Our current rating is **Good** (November 2025).
- Care types:** We provide residential, dementia, respite and end of life care.
- Staffing:** The home is run by a General Manager who is supported by a leadership team, comprising leads in care, maintenance, housekeeping and wellbeing. We regularly review staffing levels and adapt them to resident needs. We use a dependency tool to help us make informed decisions about how many staff we need each day, based on the number and needs of residents. Our General Manager can provide further information about staffing arrangements if required.

Weekly fees

- Residential care:**
- | Permanent | Respite |
|-------------|-------------|
| from £1,474 | from £1,574 |
- Our residential care packages include person-centred, digital care plans, our complete care package as well as access to our homes amenities and exciting activities programmes.

- Residential dementia care:**
- | Permanent | Respite |
|-------------|-------------|
| from £1,474 | from £1,574 |
- Our dementia care plans are tailored to support individuals living with dementia. Residents will benefit from person-centred, digital care plans, our complete care package and access to the homes amenities and tailored activities programmes.

These prices will depend on the room you choose and the level of care that you need. They are only a guideline and are stated before Funded Nursing Care.