

Firtree House

Key facts summary

Key information

Number of rooms:	50 rooms
Home manager:	Jackie Cullip
Regulation:	We are registered and regulated by the Care Quality Commission (CQC), the independent regulator of health and social care in England. Our current rating is Good (March 2023).
Care types:	We provide residential, dementia, nursing, respite and end of life care.
Staffing:	The home is run by a home manager who is supported by a leadership team, comprising leads in care, maintenance, housekeeping and wellbeing. We regularly review staffing levels and adapt them to resident needs. We use a dependency tool to help us make informed decisions about how many staff we need each day, based on the number and needs of residents. Our home manager can provide further information about staffing arrangements if required.

Weekly fees

	Permanent	Respite
Residential care	from £1,300	from £1,450
Residential dementia care	from £1,300	from £1,450
Nursing care	from £1,550	from £1,550
Nursing dementia care	from £1,550	from £1,550

Residents will benefit from person-centred digital care plans, our complete care package and access to the home's amenities and tailored activities programmes.

Fees are subject to a pre-admission needs assessment which is required to fully understand the level of care and support required by each individual. Premium rooms normally incur an additional charge. Nursing fees include the Funded Nursing Contribution (FNC) if you are eligible.