

# Mill House

## Key facts summary

### Key information

<b>Number of rooms:</b>	45 rooms
<b>Home manager:</b>	Lorraine Uzcategui
<b>Regulation:</b>	We are registered and regulated by the Care Quality Commission (CQC), the independent regulator of health and social care in England. Our current rating is <b>Good</b> (August 2025).
<b>Care types:</b>	We provide residential, dementia, nursing and respite care.
<b>Staffing:</b>	The home is run by a home manager who is supported by a leadership team, comprising leads in care, maintenance, housekeeping and wellbeing. We regularly review staffing levels and adapt them to resident needs. We use a dependency tool to help us make informed decisions about how many staff we need each day, based on the number and needs of residents. Our home manager can provide further information about staffing arrangements if required.

### Weekly fees

	<b>Permanent</b>	<b>Respite</b>
<b>Residential care</b>	from £1,675	from £1,825
<b>Residential dementia care</b>	from £1,675	from £1,825
<b>Nursing care</b>	from £1,925	from £1,925
<b>Nursing dementia care</b>	from £1,925	from £1,925

Residents will benefit from person-centred digital care plans, our complete care package and access to the home's amenities and tailored activities programmes.

*Fees are subject to a pre-admission needs assessment which is required to fully understand the level of care and support required by each individual. Premium rooms normally incur an additional charge. Nursing fees include the Funded Nursing Contribution (FNC) if you are eligible.*